3:10 PM Customer Services
Customer: 010-425183 CULLIGAN WATER COND INC

				Rou	te	s			
Quantity Svc 1.00 6FL	78.40		ATAH				Sun Msc		ded Amt 78.40
Occurs: _ 1.00 PMF	Auto: Y	Rate:	1_	Yards:			<u>888</u>		Tax: <u>N</u> 7.75
Occurs: _	Auto: Y	Rate:	1_	Yards:			Waste:		Tax: <u>Y</u>
Occurs: _	Auto:	Rate:		Yards:			Waste:		Tax: _
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Occurs: _	Auto:	Rate:		Yards:			Waste:	·	Tax: _

2 services defined F1=Detail F3=Exit F4=Prompt F5=Refresh F7=Billing Info F8=Biographical F12=Previous F24=More Keys

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Service a greement-attached



### SERVICE AGREEMENT NON-HAZARDOUS WASTES

Renewal Contract	
SIC Code	
Type of Business	

<b>Vaste</b>	Management	of	Colorado	Inc.

5500 S. Quebec St. Suite #250 Greenwood Village, CO 80111

Phone: 303-797-1600 Fax: 303-347-6315

ACCOUNT											
NAME	CULLIGAN WATE										
SERVICE	284 N MAIN ST										
ADDRESS											
CITY, ST ZIP	BRIGHTON, CO	80601-1629									
COUNTY											
TEL# (3	03) 659-1787	FAX									
CONTACT											

WM AGREEMENT NO.			
CUSTOMER ACCOUNT	010-425	183	
REASON CODE	М	S	C
EFFECTIVE DATE	09-17-07	7	

BILLING NAME	CULLIGAN WATER COND INC	
BILLING	284 N MAIN ST	
CITY, ST	BRIGHTON, CO 80601-1629	
COUNTY		
TEL# (30)	3) 659-1787 FAX #	
CONTACT		

# **EQUIPMENT/SERVICE SPECIFICATIONS**

Loc.	System	Quantity	Size	Lids	Wheels	Lock	Frequency	On Call			Sch	redule & Re	oute No.				Charge(:		<b></b>
		1	6FL	Х			1xwk		М	Т	W	H	F	s	ប	\$	\$136.50	Month Lift	
									м	Т	w	H	F	s	v	\$		Month Lift	00
			***						М	Т	w	н	F	\$	U	\$		Month Lift	00
			***************************************						М	Т	w	н	F	s	u	S		Month Lift	
Иар Сос	Rep Code/ Driver Notes											\$	Total	Month Lift					
······································									М	Т	w	н	F	\$	U	\$		Month Lift	00
									м	т	w	н	F	s	U	\$		Month Lift	00
									M	Т	W	Н	F	S	U ·	\$		Month Lift	00
									М	Т	w	н	F	s	U	\$		Month Lift	

SPECIAL INSTRUCTIONS

\*A fuel surcharge and environmental compliance cost recovery charge, calculated as a percentage of the Charges(s), will be included on your invoice. Information about the Fuel/Environmental Charge can be found on our website at www.wm.com.

CUSTOMER DEPOSIT	RENEWABLE Yes/36 months
	TERM 36 months
P.O. NUMBER	
JOB NUMBER	
RECEIPT REQUIRED? N (Y/N)	BILL TO ACCT#
TAXABLE N (Y/N)	DISPOSAL SITE

THE UNDERSIGNED INDIVIDUAL SIGNING THIS AGREEMENT ON BEHALF OF CUSTOMER ACKNOWLEDGES THAT HE/SHE HAS READ AND UNDERSTANDS THE TERMS AND CONDITIONS OF THIS AGREEMENT, ON THE REVERSE SIDE, AND THAT HE/SHE HAS THE AUTHORITY TO SIGN ON BEHALF OF THE CUSTOMER.

SCHEDULE OF CHARGES									
Service Charge per Month	s \$136.50								
Casters/Locks	\$								
Extra Pickup Charges									
Per Lift									
Per Yard	\$								
Per Ton									
Hauling Per Load									
Disposal Per Ton	\$								
Disposal per Load									
Total per Load	•								
Delivery Charge	\$								
Scheduled Charge									
Removal Charge	\$								
Trip Charge	\$								
Franchise Fees									
Minimum Charge per Month	\$								

(b) (6), (b) (7)(C) CUSTOMER (	) TERMS: NET	10
(AUTHORIZED SIGNATURE) (b) (6), (b) (7)	10.21.07	
(0)	10.21e.07	
(החתב) NAME (PRINT OR TYPE)	(DATE)	

DAYS CONTRACTOR (b) (6), (b) (7)(C)		
(AUTHORIZED SIGNATURE)	-	
145		
TERRITORY NUMBER	(DATE)	

NAME (PRINT OR TYPE)

550	10 S. C	Juebec	ment of St. Suit	e #25	0	<b>.</b>											.0 - 429	5183	
Greenwood Village, CO 80111 Phone:											,			COUNT	_				
Fax																		. <u> </u>	
ACCOUNT NAME CULLIGAN WATER COND INC											BILLING NAME CULLIGAN WATER COND INC							<b></b>	Parte
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P.O.	NUM	BER								Value		,	kup Charge				_		
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	(t	o) (6),					9/1	3/07	<i>-</i>										
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1 47 HVI	<u> </u>	,, OA		-						-	1				<del></del>			<del></del>	



# 다는 문학 등 전에 기본 학자 기본 중심하다. 19 - 유리는 전에서 기관 수 있다. 12 중심하다.

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## Customer Internal Comments

Customer: 010-425183 CULLIGAN WATER COND INC

Position to date \_\_\_\_

Enter Internal comments for this customer below.

546 TRASH P/U

12/18/2012 14:39:35 (b) (6), (b) (7)(C) 548 TRASH P/U

12/26/2012 19:49:13

524 TRASH P/U

12/28/2012 22:48:04

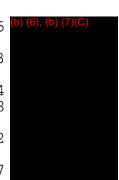
01/02/2013 16:04:18

545 TRASH P/U

01/08/2013 16:10:02

626 TRASH P/U

01/09/2013 15:11:37



- UPDATE FARMER SALES ID SCRN 18

More...

F2=Date/Time Stamp F3=Exit F5=Refresh F12=Previous F15=Customer Activity F18=Bottom

Position to date

Enter Internal comments for this customer below.

PEARED TO BE A BEDDING ITEM INSIDE CONTAINER.

The state of the s

11/01/2012 22:00:21 SVCENTER PRICE INCREASE EXCEPTION HAS EXPIRED

and CHANGED TO 'N'. (REMOVED THE FOLLOWING FROM SCREEN 18: EXPIRATION

DATE: 11/01/2012, CODE: RR, AND DESCRIPTION: 12,0,0) 11/06/2012 15:12:46 (b) (6) (b) (7)(C)

529 TRASH PU

11/13/2012 20:00:58

528 TRASH P/U

11/20/2012 15:15:15

224 TRASH P/U

11/27/2012 16:02:01

540 TRASH P/U

12/04/2012 14:41:45

549 TRASH P/U

12/11/2012 15:08:03



More...

F2=Date/Time Stamp F3=Exit F5=Refresh F12=Previous F15=Customer Activity F18=Bottom

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and the second of the second o

#### Customer Internal Comments

Customer: 010-425183 CULLIGAN WATER COND INC

Position to date

Enter Internal comments for this customer below.

540 TRASH P/U

10/23/2012 14:51:10 533 TRASH PU

10/30/2012 15:31:57

535 TRASH PU 10/31/2012 15:12:37

DID NOT CHARGE FOR 10/16/12 SNAPSHOT; PHOTO TOO DARK TO DOCUMENT WHAT AP PEARED TO BE A BEDDING ITEM INSIDE CONTAINER.

11/01/2012 22:00:21 SVCENTER PRICE INCREASE EXCEPTION HAS EXPIRED and CHANGED TO 'N'. (REMOVED THE FOLLOWING FROM SCREEN 18: EXPIRATION DATE: 11/01/2012, CODE: RR, AND DESCRIPTION: 12,0,0)

11/06/2012 15:12:46

529 TRASH PU

11/13/2012 20:00:58

528 TRASH P/U

More...

F2=Date/Time Stamp F3=Exit F5=Refresh F12=Previous F15=Customer Activity F18=Bottom

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Position to date \_\_\_\_\_

535 TRASH PU

Enter Internal comments for this customer below.

534 TRASH P/U 09/11/2012 16:01:03 546 TRASH P/U 09/18/2012 19:35:47 533 TRASH PU 09/25/2012 15:04:15 523 TRASH PU 10/16/2012 15:52:30 540 TRASH P/U 10/23/2012 14:51:10 533 TRASH PU

10/30/2012 15:31:57 10/31/2012 15:12:37

DID NOT CHARGE FOR 10/16/12 SNAPSHOT; PHOTO TOO DARK TO DOCUMENT WHAT AP

F2=Date/Time Stamp F3=Exit F5=Refresh F12=Previous F15=Customer Activity F18=Bottom

Position to date \_\_\_\_

Enter Internal comments for this customer below.

08/14/2012 21:49:51 (b) (6). (b) (7)(c) 531 TRASH P/U 08/21/2012 17:26:50 552 TRASH P/U 08/28/2012 21:01:33 625 TRASH P/U 09/04/2012 18:36:07 534 TRASH P/U 09/11/2012 16:01:03 546 TRASH P/U 09/18/2012 19:35:47 533 TRASH P/U 09/25/2012 15:04:15 523 TRASH PU 10/16/2012 15:52:30

More...

F2=Date/Time Stamp F3=Exit F5=Refresh F12=Previous F15=Customer Activity F18=Bottom

and the second of the second o

Position to date \_\_\_\_

530 TRASH P/U

Enter Internal comments for this customer below.

917 TRASH P\U 05/01/2012 12:01:52 (b) (6), (b) (7)(C) SIGNED NEW SA RBC TO \$70 05/01/2012 16:14:07 (6)(6) 519TRASH P/U @ 05/08/2012 19:03:02 728TRASH P/U @ 05/22/2012 15:48:28 735 TRASH P\U 07/10/2012 15:32:08 536 TRASH PU 07/31/2012 21:53:35 530TRASH PU 08/07/2012 16:42:15

More...

F2=Date/Time Stamp F3=Exit F5=Refresh F12=Previous F15=Customer Activity F18=Bottom

and the second s

3:51 PM

Customer Internal Comments

Customer: 010-425183 CULLIGAN WATER COND INC

Position to date

Enter Internal comments for this customer below.

CI UPSET THAT ACCT IS STILL NOT CXLED, I ADV (6) TRIED TO CALL HIM BUT HE INSISTED HE DID NOT GET A VM, I GAVE HIM (7) (6) (6) OFFICE PHONE # TO CALL (b) (6), DIRECTLY

11/01/2011 13:04:22 (b) (6), (b) (7)(C)

TT (0) (6) WANTS TO CANCEL DUE TO PRICE OFFERED TO WORK WITH HIM HE ASKED M E TO SEND ME THE OFFER VIA EMAIL AS WELL AS HIS SA

12/13/2011 09:25:31 (b) (6), (b) (7) MET WITH (b) (6), SIGNED NEW SA

12/14/2011 14:28:11 (b) (6) (7) CREATED CASE STP / IEN CASE 1162492 12/14/2011 14:28:21 (c) CREATED CASE STP / IEN CASE 1162493

01/04/2012 10:51:04 RMCJOBCOLLECTC2

RMC POTENTIAL INTERRUPTION OF SERVICE LETTER SENT. CUSTOMER MUST PAY

WITHIN 10 DAYS OF LETTER TO AVOID SERVICE INTERRUPTION.

03/29/2012 12:50:17 (b) (6) (b) (7)(C) CREATED CASE INQ / ACH CASE 1486565 04/24/2012 14:48:08

The same of the sa

04/24/2012 14:48:08

More...

F2=Date/Time Stamp F3=Exit F5=Refresh F12=Previous F15=Customer Activity F18=Bottom

### Customer Internal Comments

Customer: 010-425183 CULLIGAN WATER COND INC

Position to date \_\_\_\_\_

CALLED (6) LEFT VM

10/31/2011 08:55:09 (6) (6)

More...

F2=Date/Time Stamp F3=Exit F5=Refresh F12=Previous F15=Customer Activity F18=Bottom

Position to date \_\_\_\_

Enter Internal comments for this customer below.

(b)(6)(b) CI TO SEE WHY NO PU, ADV OF HOC NOTE, KEYED COU TO GO BACK...(b)(6)

08/31/2010 06:12:24 (6)(6)(6)(7)

BLOCKED THERE TRUCK DRIVER WILL TRY AGAIN BEFORE LEAVING TOWN 08/31/2010 08:00:56 (b) (6), (b) (7)

CALLED TO MOVE TRUCK

10/07/2010 12:30:37 (b) (6), (b) (7)(C)

XPU FOR 80.00 PER (b) (6), (b), ADV OF CHARGE

10/07/2010 13:30:45 (b) (6), (b) (7)(C)

(O) (O) CI TO ADD NOTE OF REQ FOR THE XPU EARLY AM IF POSSIBLE

10/07/2010 13:31:06 (b) (6), (b) (7)(C)

SINCE TKT HAS BEEN PRINTED- EMAILED (6) (6), (6) B ADDED NOTE INFO

CALLED MAN CONTROL OF THE ACCUMENT

<u>10/13/</u>2010 12:54:11 (b) (6), (b) (7)(C)

(b) (6) (b) CI XPU TOMORROW, REQUESTS PU AS EARLY AS POSSIBLE. LW 10/14/2010 10:16:20 (b) (6) (b) (7)

More...

F2=Date/Time Stamp F3=Exit F5=Refresh F12=Previous F15=Customer Activity F18=Bottom

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Customer Internal Comments 3:51 PM Customer: 010-425183 CULLIGAN WATER COND INC

Position to date \_\_\_

Enter Internal comments for this customer below.

YD XTRA

11/06/2009 09:34:42 (b) (6), (b) (7)(C) 0) (6), (b) CLD TO GO OVER BILLING 11/10/2009 07:40:35 (b) (6), (b) (7)

BLOCKED

11/10/2009 15:42:29

CALLED ON HOC SPOKE WITH (b) (6), (b) KEYED COU 11/11/2009 15:05:50 (b) (6), (b) (7)

PU 420

 $04/09/2010 \ 11:52:06 \ {}^{\text{(b)}\ \text{(6)},\ \text{(b)}\ \text{(7)(C)}}$ 

(b) (6) (b) CI FOR SNAPSHOT, EMAILED TO HER. 05/14/2010 22:02:59 (b) (6) (b) (7) (C) \*\*\*\*\* 0,0,36

05/25/2010 06:27:51

BLOCKED

05/25/2010 11:21:05

More...

\*\*\*\*

F2=Date/Time Stamp F3=Exit F5=Refresh F12=Previous F15=Customer Activity F18=Bottom

ALTEROPORANI MATARI E DANDE CHA

Section of ARCHIO DEVELO (The

Position to date

Enter Internal comments for this customer below. 10/14/2009 08:22:05 A SS - Charge w/o Notice letter(Charge \$30.0) was sent to c

ustomer for Snapshot Incident 2567122 recorded on 10/13/2009 06:10 AM 1 YD XTRA

10/14/2009 09:51:59 (b) (6), (b) (7)

(b) (6), (b) CI FOR XPU ADV CHARGE WILL DO TODAY

10/15/2009 15:40:47 (b) (6), (b) (7)

P/U

10/29/2009 06:40:27 (b) (6), (b) (7)

A SS - Charge w/o Notice letter(Charge \$30.0) was sent to c ustomer for Snapshot Incident 2599996 recorded on 10/27/2009 06:32 AM 1 YD XTRA

11/04/2009 07:43:26 (b) (6), (b) (7)

A SS - Charge w/o Notice letter(Charge \$30.0) was sent to c ustomer for Snapshot Incident 2614713 recorded on 11/03/2009 06:30 AM 1 More...

F2=Date/Time Stamp F3=Exit F5=Refresh F12=Previous F15=Customer Activity F18=Bottom

South All Profession Committee Commi

LI SETTED FRANKLING CONTROL SELECTION CONTROL SELECTION

Customer Internal Comments 3:51 PM

Customer: 010-425183 CULLIGAN WATER COND INC

Position to date

Enter Internal comments for this customer below. 04/29/2009 16:13:25

(6)(6)(6) CI FOR XPU TOMORROW, ADV OF COST, SAID SHE WOULD CALL BACK BEFORE

SCHEDULING...(b) (6), (b) (7)

04/29/2009 16:36:08 (b) (6), (b) (7)(C) (b)(6),(b) CALLED FOR XPU

04/30/2009 11:01:08

P/U

05/06/2009 18:36:21 (b) (6), (b)

REMEDIATION FOR CLEARING FOR ADMIN FEE STATUS CODE

05/26/2009 09:30:27 (6) (6) (7)

BLOCED

05/27/2009 16:14:14 (6) (6), (6) (7)

P/U TRASH AT 0604AM

CALLED ON HOC SPOKE WITH (b) (6), (b) KEYED REATTEMPT 05/28/2009 06:11:22

More...

F2=Date/Time Stamp F3=Exit F5=Refresh F12=Previous F15=Customer Activity F18=Bottom

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3:51 PM

### Customer Internal Comments

Customer: 010-425183 CULLIGAN WATER COND INC

Position to date

Enter Internal comments for this customer below.

09/13/2007 16:26:52 CCVDEV2

(b) (6), (b) (7) RECIVED 36 MONTH S/A.

09/20/2007 16:43:25 (b) (6), (b)

RECEIVED SIGNED SERVICE AGREEMENT - 10% OFF NEXT INVOICE 10/03/2007 16:20:49 (b) (6) (7)(C)

PHOENIX ISSUED \$13.65 SIGNED SERVICE AGREEMENT CREDIT.

05/15/2008 08:37:39 (6) (6) (7) ADDED CODE \_P PERMANENT ACCOUNT 04/22/2009 08:34:33 (6) (6) (6) (6) (7) (C) A SS - Charge w/o Notice letter(Charge \$15 00) A SS - Charge w/o Notice letter(Charge \$15.00) was sent to customer for Snapshot Incident 2190692 recorded on 04/21/2009 SOFA IN C

 $04/23/2009 \quad 09:41:57 \stackrel{(b)}{(6)} \stackrel{(b)}{(6)} \stackrel{(b)}{(7)} \stackrel{(c)}{(6)}$ 

(b) (6), (b) XPU

04/27/2009 09:39:38

DID NOT ADD TO RECORD SETTER FOR DRIVER LEAD BECAUSE OF BULK ITEMS

More...

F2=Date/Time Stamp F3=Exit F5=Refresh F12=Previous F15=Customer Activity F18=Bottom

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#### Customer Internal Comments 3:51 PM

Customer: 010-425183 CULLIGAN WATER COND INC

Position to date

Enter Internal comments for this customer below. 0:42:31

05/03/2006 10:42:31

SPOKE TO (6) (6) (7) , QUOTED, \$130 FOR 1-6FL 1XWK AND \$150/MO FOR 1-8FL 1XWK

05/09/2006 09:45:36 (6), (6), (7)

DUMPED LEFT 4YDS

12/27/2006 06:20:01

BLOCKED

04/10/2007 10:49:41 (6) (6), (6), (7)

(b) (6). CLD FOR NEW LINE OF BUSN KYD SAL 04/12/2007 14:51:52 (b) (6).(b) (7)(C)

RECVD SALES TICKET FOR TEMP ROLLOFF.

04/12/2007 14:53:35 (b) (6), (b) (7)(C)

FROM NOTE ABOVE... CALLED ROLLOFF TEAM TO HAVE THEM CONTACT SUTOMER TO G O OVER DETAILS.

09/13/2007 12:59:12 CCVDEV2

o) (6), (b) (7)(C) FAXED OVER S/A.

More...

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Law of the market from the state of the war to be

Position to date

Enter Internal comments for this customer below. 06/24/2003 09:09:24 (b) (6), (b) (7)(C)

CI TO INCREASE SERVICE TEMP---SUBMITTED INT TO CHANGE FROM 1-2RL 1X WK @ \$67.68 TO 1-2RL 2XWK @ \$127 EFFEC--6-24-03 (PRICE FACTOR IS 1.38).

01/07/2004 08:29:10 (b) (6), (b) (7)(C)

(b) (c) ci to see how much it would be to get a bigger can--trans to (c) (d) 01/0<u>7/2004</u> 08:35:59 TKORMOS

PER 12/22/2004 22:25:51 THORK AT THIS STOP--TURNED IN PAPERWORK.

STATUS CODE ADDED FOR ENVIRONMENTAL FEE

<u>01/11</u>/2005 08:18:24 (b) (6), (b) (7)

CI FOR REAATTEM<u>P</u>T

TIFF CLD 2 INQ ABOUT SIZES AND PRICES..

More...

F2=Date/Time Stamp F3=Exit F5=Refresh F12=Previous F15=Customer Activity F18=Bottom

المراجع والمراش بقاية وفكك ليكادي المحجج أفراط فكأدوأ السابي سراها سابان

Position to date

Customer: 010-425183 CULLIGAN WATER COND INC

Enter Internal comments for this customer below.

07/28/2007 Old customer #:0130096015 11/05/2006 Old customer #:0150004254

<u>ld customer</u> #:01300290 Old customer #: 1525056

Contract signed:

Account Retention Code:

Ε 8608600533457T

Υ

Customer alias: 3/12/99 (5)(6)(7) 7:59 AM CUST CLLD TO DISPUTE THE CHG FOR CAN EXE SAYS H

E DID NOT REQUEST IT IT WAS THE DRIVER AND HE IS NOT RESP FOR PAYING 4/05/99 (b) (6), (b) 10:04 AM -- HAD TO DELETE A MANUALLY KEYED CONTAINER REMOVAL CHARGE/NOT ONLY WAS THE CUSTOMER ALREADY BILLED FOR IT ON 3.4.99

INVOICE BUT WE WERE GIVING THEM CREDIT FOR THAT CHARGE TOO/JAM 9/8/00 60 DAY SUSPENSION WARNING. (b) (7)(C) 3967

11/12/2001 14:13:33 (b) (6) (b) (7) TRASH CAN WAS BLOCKED BY A VAN.

and the second second second

08/12/2002 11:29:55 RETEN CLL

More...

F2=Date/Time Stamp F3=Exit F5=Refresh F12=Previous F15=Customer Activity F18=Bottom

المراكبة المراكبة المراهد أكلأ المراهدين أحطفتنا فتأفيدها الفأني فرايراها